

Illinois Commerce Commission  
Docket 01-0120  
Staff Data Request MKP31

OFFICIAL FILE  
I.C.C. DOCKET NO. 01-080  
Staff  
Exhibit No. 5  
Witness Patrick  
Date 8-31-01 Reporter DM

**Request:**

Please provide a definition for the following phrase: "emerging market rule." This phrase appears in the first full paragraph beneath the heading "Step 2: Rules for Emerging Markets" on p. 2 of the Word document titled "Ameritech Remedy Plan.doc", which was included as part of the Ameritech-Illinois response to MKP1, provided to the Illinois Commerce Commission on March 30, 2001. Please define the phrase in question, and identify and explain the source, or the basis, for the steps related to that phrase, i.e., the emerging market rule. Please include as an attachment to the response to this question any updates or corrections to "Ameritech Remedy Plan.doc", as requested in MKP27.

**Response:**

The section of the document titled "Ameritech Remedy Plan.doc" that discusses "emerging market rule" refers to section 13.0 of the existing Ameritech tariff. This section describes nascent or "emerging" services such as DSL and ISDN. The following is the section from the Illinois tariff:

13.0 Advanced and Nascent Services:

13.1 In order to ensure parity and benchmark performance where telecommunications carriers order low volumes of advanced and nascent services, the Company will make additional voluntary payments to the Illinois State Treasury on those measurements listed in paragraph 13.2 following (the "Qualifying Measurements"). Such additional voluntary payments will only apply when there are more than 10 and less than 100 observations for a Qualifying Measurement on average statewide for a three-month period with respect to the following order categories:

(N)

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By Theresa P. Larkin, Vice President - Regulatory Affairs  
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PART 2 - General Terms and Conditions  
SECTION 10 - Performance Measurements

Original Sheet No. 32

**1. PERFORMANCE MEASUREMENTS (cont'd)**

(N)

**D. REMEDY PLAN (cont'd)**

13.1 (cont'd)

The following are qualifying sub-measures (if within a qualifying measurement):

- UNE loop and port combinations;
- Resold ISDN,
- ISDN UNE loop and port combinations;
- BRI loop with test access; and
- DSL loops.

13.2 The Qualifying Measurements are as follows:

**Provisioning Measurements:**

- PMs 29, 45, 58 - Percent the Company Caused Missed Due Dates
- PMs 35, 46, 59 - Installation Trouble Reports Within "X" Days
- PMs 27, 43, 56 - Mean Installation Interval
- PMs 32, 49, 62 - Average Delay Days for the Company Caused Missed Due Dates
- PM 55.1 - Average Installation Interval - DSL
- PM 57 - Average Response Time for Loop Qualification Information

**Maintenance Measurements:**

1. PMs 38, 66 - % Missed Repair Commitments
2. PMs 41, 53, 69 - % Repeat Reports
3. PMs 39, 52, 67 - Mean Time to Restore
4. PMs 37, 54, 65 - Trouble Report Rate

(N)